IATUL 2023

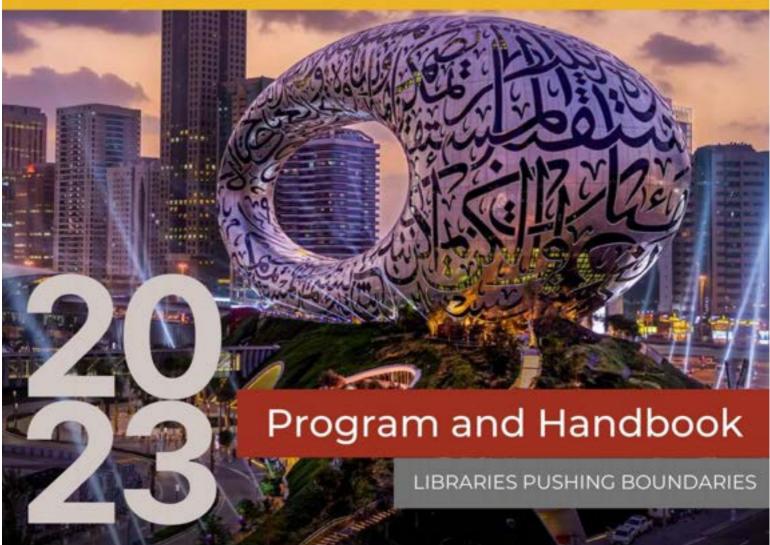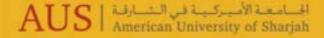UNITED ARAB EMIRATES

13-16 MARCH 2023

2023

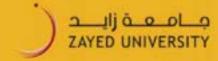## Program and Handbook

LIBRARIES PUSHING BOUNDARIES

International Association of University Libraries

43rd Annual Conference

Program Overview

SUNDAY, 12 MARCH 2023

12:00 - 17:00	*IATUL Board Meeting (Board Members only)*
17:30 - 19:30	Welcome Reception - Le Meridien Hotel & Conference Centre, Dubai
	Poolside by Yalumba Restaurant

MONDAY, 13 MARCH 2023

8:00	Bus transfers from hotels to conference venue
9:00 - 15:30	Zayed University Dubai Conference Centre, Dubai
15:30 - 19:00	Panel discussion and Evening Reception, Mohammed bin Rashid Library (transfers to MBRL and transfers back to hotels)

TUESDAY, 14 MARCH 2023

8:00	Bus transfers from hotels to conference venue
9:00 - 17:30	Zayed University Dubai Conference Centre, Dubai
17:30 - 22:00	Gala dinner in the Queen's Room, QE2, Port Rashid, Dubai (transfers included)

WEDNESDAY, 15 MARCH 2023

8:30 - 16:00	Study tours with lunch and all bus transfers included
Evening	Self-organized dinner

THURSDAY, 16 MARCH 2023

8:00	Bus transfers from hotels to conference venue
8:45 - 17:30	Main Building, American University of Sharjah, University City, Sharjah
17:30 - 18:30	Evening Reception, American University of Sharjah Library (followed by transfers to hotels)

BUS SCHEDULE (Buses leave promptly on time)

MON, TUES, THUR	8AM & 1PM	Conference hotels to conference venue
MON, TUES, THUR	12PM	Conference venue to hotels
MON	3.30PM	Conference venue to MBRL; conference hotels to MBRL
MON	7PM	MBRL to conference hotels
TUES	5.30PM	Conference venue to QE2; conference hotels to QE2
TUES	10.00PM	QE2 to conference hotels
WED	All day	Study tours - Depart hotels 8.30AM, all day transfers
THUR	6.30PM	Conference venue to hotels

Welcome
Message from the IATUL President

Dear Delegates, Colleagues, and Friends,

It is my pleasure to welcome you to the 43rd Annual IATUL Conference hosted by the American University of Sharjah and the Zayed University in Dubai.

The last years have been a difficult period for all of us. We cared maybe more than ever before for the health and safety of our loved ones, and at the same time, we faced the challenge of maintaining services for library users at the highest possible level. We also supported our colleagues struggling with the tragedies of armed conflicts and natural disasters.

More than ever, libraries have become involved in remote work and teaching, providing additional tools and services for users who have been away from the library yet required library resources. As a result, new skills and ways of working have become part of our everyday life. However, the last year, after the pandemic situation normalised, also brought us the opportunity to return to standard work, return to direct contact with our users and face-to-face meetings.

After the successful, 41st Annual IATUL Conference in Porto, the first online conference in the history of IATUL, and the 42nd IATUL Conference hosted by the University of Miami and Florida International University in Miami, the first hybrid conference, we meet again together at the hospitable thresholds of our hosts. This year's conference is an opportunity for us to return to regular on-site meetings, exchange experiences and experience the vibrant culture and hospitality of our hosts.

IATUL always had and still aims to address all topics and challenges of library management and services. In the past, conference subjects have included collaboration, metrics, architecture, information literacy, leadership methods, e-research support, librarians' skills, scholarly publishing, Open Science, and so much more. The IATUL Annual Conference is an excellent opportunity to hear about the latest academic library initiatives, visit award-winning libraries, and network with colleagues and friends from all over the world. As higher education moves beyond the COVID-19 pandemic, libraries are positioned to lead in an environment where teaching, learning, research, and work practices are shifting.

The 43rd Annual IATUL Conference will provide excellent opportunities to explore, learn, and share diverse experiences. The conference theme is "Libraries Pushing Boundaries". Examples of topics that align with the theme include, among others: vision, leadership and professional development, developing capable citizens, impact and surfacing research, sharing and promoting research, managing openness, mapping Sustainable Development Goals, highlighting value and quality, leading and transforming/emerging leaders, managing work environments with its problems and solutions, considering users as co-creators of services and spaces, developing AI and robots in the library.

This year, IATUL will be developing a new strategy. So today, I would like to invite all our members to participate in this process, which is essential to us. After the exciting workshop that took place during our seminar organised by ETH in Zurich, we collected voices and suggestions that we want to translate into a new, engaging strategy for the next 5 years. Also, during this conference and during the next online meetings, we will listen to your voice and work together. The development of a new strategy and a discussion on the existing and newly emerging Special Interest Groups tasks will introduce us to a new era of IATUL's activity.

A university library, its mission, and its entire infrastructure are part of the university and its mission. Taking up "Libraries Pushing Boundaries" as the topic of the 2023 Annual IATUL Conference reflects the significance context has for our work as service providers.

On behalf of the IATUL Board of Directors, I would like to express my sincere thanks to Kara Jones and Lilian Li, their teams, and all the organising committees and their members from the American University of Sharjah and Zayed University in Dubai for creating this opportunity for us.

Thanks to their efforts, we can meet after such a long time in an extraordinary atmosphere and the ideal environment.

Finally, I would also like to thank the sponsors of this conference for their generous support.

Welcome to IATUL Annual Conference 2023!

Dr Anna Walek
IATUL President

About IATUL

International Association of University Libraries (IATUL)

IATUL was founded in Düsseldorf, Germany, as the International Association of Technological University Libraries in May 1955, as an international forum for the exchange of ideas relevant to librarianship in technological universities throughout the world. IATUL is a voluntary international non-governmental organization of a group of libraries, represented by their library directors or senior managers, who have responsibility for information services and resources management.

The expanded name of IATUL was changed to the International Association of Scientific and Technological University Libraries at the 2009 General Assembly to reflect the broader range of institutions, which now make up the membership of the association. At the 2014 Annual Conference in Helsinki, the General Assembly of IATUL decided to extend its mandate to include all university libraries internationally, irrespective of their academic specialization. This change reflects the membership profile of IATUL where the vast majority of institutions now belong to comprehensive universities. Therefore, its name was changed to be the International Association of University Libraries.

IATUL is an excellent example of the development of an effective informal international network between libraries of similar type, with a common high level of professional expertise and offering a similar range of services to their users. Many of the members of IATUL provide services, not only to the teaching and research staff and students of their own university, but also to industrial organizations and national research institutions, in their respective countries.

The main objective of IATUL is to provide a forum where library directors and senior managers can meet to exchange views on matters of current significance and to provide an opportunity for them to develop a collaborative approach to solving problems. IATUL also welcomes organizations who supply services to university libraries into membership, if they wish to be identified with the association's activities

Welcome
Marhaba from the Conference Co-Chairs

Dear Colleagues and Friends,

The theme of 'Libraries Pushing Boundaries' represents the evolving landscape we work in as Library and Information professionals, where our services, spaces and resources are constantly moving in new directions to support the needs of our communities.

We feel the theme also represents the UAE, as a young country that has seen so many changes in the past 52 years as a nation. We hope our study tours will give delegates a flavour of the heritage and also the dynamic thinking that leads to and continues to inspire the UAE today.

As the Conference Co-Chairs, we would like to thank and acknowledge support from Dr JK Vijayakumar, former Board Member and now Director of the American University of Antigua, and from Dubai Business Events, particularly Hajer Suliamani. They were with us from the inception of the conference hosting and continue to support us throughout the course of conference planning and delivery.

We are thankful to the IATUL Executive Board and our own institutions for their support for the conference. Zayed University and American University of Sharjah leadership and administrative departments were immensely supportive in helping us put the conference together.

Finally, we are grateful to our colleagues in our respective libraries for the hours of effort and engagement they've contributed to deliver this conference. They worked tirelessly in making sure all aspects of conference organization were meticulously planned and executed so that delegates could enjoy the event.

To our delegates, speakers, exhibitors and sponsors, we trust you will enjoy the next few days and find ideas, networks and friends that you can return to your own organisation with to keep pushing boundaries.

Lilian Li
Director, Library & Learning Centre, Zayed University

Kara Jones
University Librarian, American University of Sharjah

Your host institutions:

Zayed University

Zayed University is a national and regional leader in educational innovation. Founded in 1998 and proudly bearing the name of the Founder of the Nation – the late Sheikh Zayed bin Sultan Al Nahyan, this flagship institution has met the President's high expectations. Today, Zayed University has two modern campuses in Dubai and Abu Dhabi that welcome both national and international students.

American University of Sharjah

American University of Sharjah (AUS) was founded in 1997 by His Highness Sheikh Dr. Sultan Bin Mohammed AlQasimi, Member of the Supreme Council of the United Arab Emirates and Ruler of Sharjah. Sheikh Sultan articulated his vision of a distinctive institution against the backdrop of Islamic history and in the context of the aspirations and needs of contemporary society in the UAE and the Gulf region.

Keynote Speakers

NICK POOLE

Nick is the Chief Executive of CILIP, where he works with the Board of Trustees and Presidential Team to set strategy and lead programmes to advance the interests of CILIP Members. Nick currently represents the sector on the Government Media Literacy Taskforce and holds the secretariat of the All-Party Parliamentary Group for Libraries, Information and Knowledge (APPG LiNK). Nick was previously Chair of Wikimedia UK, the UK chapter of the global Wikipedia Movement and is the former Chair of the Executive Board of BIC Ltd.

Nick has previously held roles in museums, central Government and corporate finance. He has been principal investigator on research-led programmes with a budget in excess of EUR110m and was for 7 years the UK representative to the European Commission.

He studied languages at University and holds postgraduate qualifications in Historical Linguistics from the University of Cambridge, Fine Art and Illustration from London University of the Arts and the History and Philosophy of Science from Birkbeck College.

SALLYANN DELLA CASA

As Founder and Chief Identity Hacker of GLEAC, Sallyann Della Casa is one of the 4% of women globally who has a patent-pending method and algorithm to signal and train agents in human skills. In 2016, she served as the only female at a C-suite level at Careem to help stabilize the workforce and shape its organizational culture. Careem was purchased by Uber for 3.1 b in Jan 2020.

On Oct 15th, 2022 , she dropped the world's first NFT tokenizing industry experts time on and is building the first Metaverse Living Museum of Human wisdom with the NFT experts profiles (think Wikipedia in Metaverse and interactive).

A Harvard alum with degrees in Law, Organizational Behavior, and Urban Planning, Sallyann spends her days as the Founder of GLEAC, a mentorship and learning platform that shortens the distance between you and expertise. GLEAC powered the World Fair in Dubai, upskills African youth on the YOMA the Unicef Platform and also empowers learners on the JIO platfrom across India.
Sallyann is also the Founder of the Growing Leaders Foundation.

UJALA SATGOOR

Ms Ujala Satgoor is the Executive Director: University of Cape Town Libraries since 2019. With over 25 years' experience, Ujala has fulfilled a leadership role on many national and international library and information services advisory and governing boards and committees during her career, which includes Board member: IATUL (2020-); Chair: Committee of Higher Education Libraries in South Africa (2018-2020); LIASA President (2012-2014); Co-Chair: 2015 IFLA WLIC National Committee; Member: AfLIA Governing Board; Member: IFLA Africa Section and Member: Council on Higher Education Library & Information Services Reference Group.

With several published papers, Ujala's experience includes library grant proposal writing and grants management, library leadership development and strategy formulation, and most recently, leading in times of crises including the UCT Jagger Library fire (2021). Ujala was named the first LIASA Executive Librarian of the Year in 2018.

AARON TAY

Aaron has been an academic librarian for over 10 years in Singapore and has worked in a variety of areas including library discovery, social media and bibliometrics. He is currently Lead, Data Services at the Singapore Management University Libraries. He has been honoured for his contributions to the profession with a few awards including Library Association of Singapore (LAS) Professional Service Award, Congress of Southeast Asian Libraries (CONSAL) award (Silver) and Pacific Rim Research Library Alliance (PRRLA) Karl Lo award.

He enjoys reading and thinking about the use of technology for academic users and regularly blogs his thoughts at the popular Musings about Librarianship since 2009.

AHLAM BOLOOKI

Ahlam is the Director of the Emirates Airline Festival of Literature - the Middle East's largest celebration of the written and spoken word. With a mission of inspiring all to read for pleasure, the festival is a platform for open dialogue, forward thinking and promotes a more empathetic society.

She is also the General Manager of ELF Publishing, the publishing house under the Emirates Literature Foundation umbrella with a mission to publish strong regional narrative that deserve to be read. Ahlam is the leader of the UAE Wikimedia User Group and founder of the Kateb Maktub movement which cultivates free information culture and enriches Arab authors data online.

ISOBEL ABULHOUL

Isobel Abulhoul came to Dubai in 1968 and co-founded Magrudy's, a bookshop chain, in 1975 which is still thriving and now has eleven bookshops across the UAE.
In 2008 Isobel founded the international Emirates Airline Festival of Literature, the Middle East's largest award-winning celebration of the written and spoken word. In 2013, HH Sheikh Mohammed Bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai, and also the Festival patron, issued a Decree establishing the Emirates Literature Foundation, naming Isobel as one of the trustees on the Board and holds the position of CEO. She is also a Trustee of the International Prize for Arabic Fiction Board, Secretary General of the Kalimat Foundation and a director of the Board for the Mohammed Bin Rashid Library. In addition, Isobel was elected to the Supreme National Committee for Tolerance and selected as member of the Police Advisory Council for Community Service. In September 2021, she was appointed as Chairperson for Global Council (Nexus Model).

Isobel has received several awards and accolades over the years such as Cultural Personality of the Year by Dr. HH Sheikh Sultan Bin Mohammed Al Qasimi, the Ruler of Sharjah in 2010, prestigious OBE award by HM Queen Elizabeth of Great Britain in 2012 and the Pioneer's Award in 2016 from HH Sheikh Mohammed Bin Rashid Al Maktoum. Isobel's passion and drive for education and literature remains as strong as ever
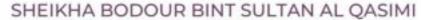
KHADIJA MUHSIN ALI

Khadija Muhsin Ali is the Manager of Library Services Section in Mohammed Bin Rashid Library. She holds a Master of Library Sciences from the American University in the Emirates and a Bachelor of Computer Information Technology Systems from Dubai University.

Khadija has over 30 years of experience and a long-standing career in the field of public libraries, bringing expertise acquired over the years through attending specialized regional and international conferences and exchanging expertise during her visits to various libraries in Europe and the Arab world. She further honed her skills by completing intensive training courses and attending book fairs, providing her with the necessary qualifications to plan the integration between public and school libraries, as well as prepare cultural events relevant to the objectives of each library.

Khadija was recognized by several prestigious awards, including first place of the Excellent Environmental Employee Award - Photography, by Dubai Culture; Leadership in Libraries by Dubai Culture; DEWA's Best Consumer Award; Excellent Reader Award, Dubai Police; Sharjah's Library Literature Award. Recently, Khadija received an Emirates Library and Information Association's (ELIA) Librarian Award.

SHEIKHA BODOUR BINT SULTAN AL QASIMI

Sheikha Bodour bint Sultan Al Qasimi, Chairperson of the Board of Trustees and President of the American University of Sharjah

In January 2023, Sheikha Bodour was appointed Chairperson of the Board of Trustees and President of the American University of Sharjah to align the institution with Sharjah's socio-economic, workforce, and innovation priorities. She is working to achieve excellence in teaching, research, and public service to develop global citizen graduates who become future leaders in their communities, the United Arab Emirates, and the world.

As Chairperson of the Sharjah Investment and Development Authority, Sheikha Bodour has mobilized more than $4 billion in foreign direct investment, created more than 20,000 jobs, and contributed to a 78% growth in Sharjah's gross domestic product. Her work as Chairperson of Sharjah Entrepreneurship Center (Sheraa) is accelerating the development of Sharjah's entrepreneurship ecosystem and has supported 150 startups that have raised $128 million in investment and created 1,400 jobs.

Sheikha Bodour established the Emirates Publishers Association, UAE Board on Books for Young People, and Knowledge Without Borders to boost the growth of the UAE's $300+ million publishing sector. She founded Kalimat Publishing Group, a global, multi-imprint publishing and edtech company with licensing and distribution in 54 countries. She also chaired the Sharjah World Book Capital 2019 Committee, and led efforts to establish the Emirates Reprographic Rights Management Association.

Sheikha Bodour served as the International Publishers Association's second-ever female and first-ever Arab President since the influential global association's founding in 1896. She also founded PublisHer, a 1,000+ member global community of female publishing leaders addressing publishing's diversity and inclusion challenges.

Sheikha Bodour is taking action on the world's most pressing challenges through her involvement in international organizations. She has leveraged these global platforms to catalyze action on youth education and employment, female entrepreneurship, small and medium-size enterprise development, expanding funding for the cultural industries, and climate change.

DIANE JOB

Diane Job is Director of Libraries and Learning Resources at The University of Birmingham, having previously worked at Imperial College London and City University, London. Soon after joining the University in 2009, Diane became involved in the University's ambitious and exciting new capital programme.

Managed by Diane's teams, the new Main Library and the new Teaching and Learning Building, sit side by side overlooking the "Green Heart" of campus.

Undoubtedly, both are aesthetically exceptional but crucially innovation in design was driven by a desire to enable continual service improvement and development. When the University embarked on the project for the Dubai campus, they were determined to build on the learning from the UK library project. Perhaps more importantly they were determined to embed a culture of learning, improvement and development that flows in both directions.

We planned our new libraries in the UK and in Dubai before the pandemic. Their "innovative" qualities were tested in ways we simply never imagined...

Program schedule

SUNDAY, 12 MARCH

12:00 - 17:00	IATUL Board Meeting (Board Members only)	
17:30 - 19:30	Conference Registration and Welcome Function Le Meridien Dubai Poolside by Yalumba Restaurant	

MONDAY, 13 MARCH

Zayed University, Dubai

8:00 - All day	Registration, Zayed University Conference Centre	Registration Desk
9:00 - 9:30	National anthem and traditional aayala welcome Opening session /Welcoming remarks Prof Michael Allen, Provost, Zayed University Dr Anna Walek, President, IATUL Kara Jones & Lilian Li, IATUL2023 Co-Chairs	Red Auditorium
9:30 - 10:30	**Keynote: Nick Poole, CEO CILIP UK** *Introduced by Kate Robinson*	Red Auditorium
10:30 - 10:45	Morning Break	Pre-function Area Upstairs
10:45 - 12:00	**1 - VISION, LEADERSHIP & PROFESSIONAL DEVELOPMENT** *Chair: JK Vijayakumar* **Transcending Borders: Strategic engagement with cultural heritage organizations in Mexico at San Diego State University** *Scott Walter (San Diego State University Library) and Lisa Lamont (San Diego State University Library)* **Looking for new, trying not to lose the old. Strategy of the Main Library of the Warsaw University of Life Sciences** *Wojciech Woźniak (Warsaw University of Life Sciences - Main Library)* **Re-connecting the dots to save the libraries and the publishing industry under the current Scholarly Communication Crisis** *Charlotte Wien (Elsevier Verlag) and Bertil Dorch (University of Southern Denmark)*	Conference Room 1
	1 - DIGITAL AND SERVICE DELIVERY *Chair: Alanna Ross* **The Virtual Reading Room: thinking globally, acting locally** *Donna McRostie (University of Melbourne) and Lisa McIntosh (University of Sydney)* **Information technologies towards enhanced service delivery during the COVID-19 Pandemic, South Africa** *Tinyiko Dube (University of South Africa) and Lorette Jacobs (University of South Africa)* **Building strategic partnerships to support research impact & discovery in Canadian Research Libraries** *Vivian Lewis (McMaster University)*	Conference Room 2

MONDAY, 13 MARCH

Zayed University, Dubai

1 - DEVELOPING CAPABLE CITIZENS
Chair: Ujala Satgoor

Conference Room 3

First year students' perceptions of an online academic skills intervention designed to assist transition to university
Laura Dee Barber (University of Sheffield / Middlesex University Dubai) and Abigail Cruz (Middlesex University Dubai)

The status of digital and information literacies within archives management in South Africa from 2016
Amos Shibambu (University of South Africa)

A systematic literature review on the use of mobile devices to access library services and resources: Challenges and benefits
Muhammad Safdar (Lahore University of Management Sciences), Shafiq Ur Rehman (University of the Punjab), Ammara Yousaf (University of the Punjab) and Murtaza Ashiq (Islamabad Model College for Boys)

Conceptual framework of information retrieval system in the field of gastroenterology and hepatology
Masoud Mohammadi (Golestan University of Medical Science) and Fatemeh Sheikhshoaei (Tehran University of Medical Sciences)

12:00 - 13:00	Lunch	Pre-function Area

13:00 - 14:15 **2 - IMPACT AND SURFACING RESEARCH**   Conference Room 1
Chair: Michelle Blake

How to advise researchers on using SoMe to promote their research
Caroline Wraae (University of Southern Denmark) and Charlotte Wien (Elsevier Verlag)

Planning for Open: How the 'Forum for Open Research in MENA' is supporting the region's research libraries
Emily Choynowski (Knowledge E Foundation)

Attitude toward open peer review of DOAJ-indexed journals with reference to India
Nayanthara S (Central University of Tamil Nadu) and Anila Sulochana (Central University of Tamil Nadu)

2 - WORKSHOP   Conference Room 3
Chair: Xinwan Li

The Future of Data-Driven Decision Making Workshop
Kathryn Weber-Boer (Digital Science), Ben McLeish (Digital Science) and Ann Campbell (Digital Science)

14:20 - 15:15 Keynote: Aaron Tay, Lead Data Services, Singapore Management   Multipurpose Hall 2
University, Singapore
Introduced by Kara Jones

15:15 - 16:00 Afternoon break and travel to Mohammed bin Rashid Library   Pre-function Area Upstairs

MONDAY, 13 MARCH

Zayed University, Dubai

16:00 - 17:15	Panel Session 'Literacy, Libraries, and a Love of Reading: The ongoing development of cultural initiatives in the UAE' *Panelists:* *Isobel Abulhoul, Ahlam Bolooki (Emirates Literature Festival)* *Khadija Muhsin Ali (Mohammed bin Rashid Library)* *Moderated by Dr Kristine Stewart*	MBRL Auditorium
17:30 - 19:00	Evening reception and tour of Mohammed bin Rashid Library	MBRL

TUESDAY, 14 MARCH

Zayed University, Dubai

8:00 - All day	Registration, Zayed University Conference Centre	Registration Desk
8:55 - 9:00	Welcome remarks	Multipurpose Hall 2
9:00 - 10:00	**Keynote: Sallyann Della Casa, Chief Identity Hacker, GLEAC, UAE** *Introduced by Lilian Li*	Multipurpose Hall 2
10:00 - 10:15	Morning Break	Pre-function Area Upstairs
10:15 - 12:00	3 - VISION, LEADERSHIP & PROFESSIONAL DEVELOPMENT *Chair: Charles Eckman* **Creating representative libraries: case studies from Aotearoa, NZ** *Michelle Blake (Te Whare Wānanga o Waikato, University of Waikato), Kim Tairi (Te Wānanga Aronui o Tāmaki Makaurau, Auckland University of Technology) and Sue Roberts (Waipapa Taumata Rau, University of Auckland)* **Implementation of Entrepreneurship Courses as Competency Development for Librarians in Indonesia: Case Study on Department Information and Library Science Airlangga University** *Ragil Tri Atmi (Airlangga University)* **Library Consortia in the UAE academic libraries: opportunities and challenges** *Khalid Pasha (United Arab Emirates University)*	Conference Room 1
	3- DIGITAL AND SERVICE DELIVERY *Chair: Gerda Winkler* **The YouTube social capital - library users finding a place and space on YouTube** *Lindall Adams (Institute of Applied Technology)* **Capitalising on the power of digital storytelling in video tutorials in academic library services** *Brenda Van Wyk (University of Pretoria), presented by Lorette Jacobs (University of South Africa)* **Marketing and promotion of Library & Information services and products in the Higher Education institutions in UAE** *Durai Murugan Mari Muthu (American University in the Emirates) and Zafar Khan (American University in the Emirates)*	Conference Room 2

TUESDAY, 14 MARCH

Zayed University, Dubai

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3 - DEVELOPING CAPABLE CITIZENS
Chair: JK Vijayakumar

Conference Room 3

Information Literacy for the Digital Age Initiative at the
University of Fort Hare through action research
Connie Bitso (University of Fort Hare)

Exploring student engagement on co-curricular metaliteracy
workshops during the Covid-19 pandemic and beyond
*Laura Dee Barber (University of Sheffield / Middlesex University
Dubai) and Abigail Cruz (Middlesex University Dubai)*

Faculty perceptions and practices of information literacy
training at Andrews University
Silas Oliveira (James White Library)

| 12:00 - 13:00 | Lunch | Pre-function Area |

13:00 - 14:15

4 - DEVELOPING CAPABLE CITIZENS
Chair: Fiona Glasgow

Conference Room 1

Strategic and Future-Focused Directions to Develop
Information, Media, and Digital Literacies at Zayed University
*Hanin Abueida (Zayed University), Marwa Alqaydi (Zayed
University), Zainab Albaloushi (Zayed University) and Kristine
Stewart (Zayed University)*

A systematic review of literature on human libraries: objectives,
benefits, and challenges
*Muhammad Safdar (Lahore University of Management
Sciences), Nadeem Siddique (Lahore University of Management
Sciences) and Muhammad Ajmal Khan (Imam Abdul Rahman
bin Faisal University)*

Information, digital and media literacy for active global
citizenship
*Vicky Grant (University of Sheffield), Alanna Ross (American
University of Sharjah) and David Thomas (Durban University of
Technology)*

4 - IMPACT AND SURFACING RESEARCH
Chair: Muneer Abubaker

Conference Room 2

Zayed University Library, Open Access and the Place of the
University Archives in a Dynamic Academic Library Set-up
Lekoko Kenosi (Zayed University)

Information needs of children having a radiology technique:
Imaging Centers
*Rahele Mehrabi (Tehran University of Medical Sciences),
Fatemeh Sheikhshoaei (Tehran University of Medical Sciences),
Vahid Changizi (Tehran University of Medical Sciences),
Nastaran Poursalehi (Tehran University of Medical Sciences),
Faride Pak (Tehran University of Medical Sciences) and Mehrzad
Mehdizadeh (Tehran University of Medical Sciences)*

PhD supervisors bad rap of Open Access Journals
Lindall Adams (Institute of Applied Technology)

TUESDAY, 14 MARCH

Zayed University, Dubai

14:20 - 15:00	**POSTER SESSION** *Chair: Michelle Blake*	Multipurpose Hall 2

Redefining First-Year Information Literacy Instruction: An Interactive Online Self-Paced Learning Experience
Meredith Saba (The American University in Cairo), Nadine Aboulmagd (The American University in Cairo) and Dina Abulmagd (The American University in Cairo)

Information behaviour of African immigrants in Sunnyside, Pretoria, South Africa: towards a framework for provision of specialised information services
Mandu Molaudi (University of South Africa) and Koki Mokwatlo (University of South Africa)

#Hashtags Enhance Your Libraries' Social Media Marketing Strategies
Hanin Abueida (Zayed University)

Information Literacy as Liberal Education: Hurdles and Possible Solutions
Bushra Parveen Muzzaffar Hussain (Dubai Medical College for Girls) and Abdul Aleem Abdul Mubin (University of Sharjah)

The role of academic libraries and the need for librarians' competences to facilitate citizen science
Gintare Tautkeviciene (Kaunas University of Technology), Liisi Lembinen (University of Tartu), Gita Rozenberga (University of Latvia), Giedre Sabaityte (Vytautas Magnus University), Ignat Tiberius (Immer Besser GMbH), Tuuliki Toiste (TalTech), Katrina Zourou (Web2Learn)

Initiating a Digital Skills Transformation at Zayed University with LinkedIn Learning
Hanin Abueida (Zayed University) and Kristine Stewart (Zayed University)

Demystifying AI: a robot-mediated outreach program
Tatiana Usova (Carnegie Mellon University in Qatar)

James White Library's Participation in Andrews University's Co-Curricular Program
Silas Oliveira (James White Library)

Revamping an academic library with users' voice: A pandemic response
Sumayya Ansar (University of Calgary in Qatar)

#Hashtag Social Media Experiences: Building Positive Patron–Library Relationships
Alla Kushniryk (Mount Saint Vincent University) and Stanislav Orlov (Mount Saint Vincent University)

Correlation Between Altmetric Score and Citation: A Study Based on 1000 Highly Cited Cancer Scientific Outputs
Mohammad Ahmadian (Tehran University of Medical Sciences), Hossein Vakilimofrad (Hamadan University of Medical Sciences) and Hamzeh Mazaherilaghab (Hamadan University of Medical Sciences)

15:00 - 15:15	Afternoon Break	Pre-function Area Upstairs

TUESDAY, 14 MARCH

Zayed University, Dubai

15:15 - 16:15	IATUL General Meeting	ZU Library Tour	Multipurpose Hall 2
16:15 - 17:15	**Keynote: Ujala Satgoor, Executive Director, University of Cape Town Libraries, South Africa** *Introduced by Anna Walek*	Multipurpose Hall 2
17:30 - 19:00	Transfers to Gala Dinner	
19:00 - 22:00	Gala Dinner on board the QE2	Port Rashid, Dubai

WEDNESDAY, 15 MARCH

Coach pickup from hotels

Study Tour 1	Heritage Tour (Dhow cruise, Sheikh Mohammed Centre for Cultural Understanding, lunch, tour of historical district)
Study Tour 2	Futuristic Tour (Museum of the Future, lunch, House of Wisdom)
Evening	Self-organised dinner and free time

THURSDAY, 16 MARCH

American University of Sharjah

8:00 - All day	Registration, American University of Sharjah Main Building	Registration Desk
8:45 - 9:00	**Welcoming Remarks** *Dr Susan Mumm, Chancellor AUS*	Lecture Hall A
9:00 - 10:00	**Keynote: Diane Job, University Librarian, University of Birmingham, UK & UAE** *Introduced by Kara Jones*	Lecture Hall A
10:00 - 10:15	Morning Break	Rotunda
10:15 - 12:00	**5 - VISION, LEADERSHIP & PROFESSIONAL DEVELOPMENT** *Chair: Kate Robinson* **Systems and strategies for developing leadership skills of academic librarians** *Gabi Wong (Hong Kong University of Science and Technology)* **"Flexible as a librarian". How to manage a medium-size medical library** *Witold Kozakiewicz (Medical University of Lodz)*	Lecture Hall A

THURSDAY, 16 MARCH

American University of Sharjah

Resilient Leadership: Bridging the Research Divide and 4th Industrial Revolution in creating sustainable pathways for strengthening research
Shirlene Neerputh (University of the Western Cape Library)

Lecture Hall A

5 - DIGITAL AND SERVICE DELIVERY
Chair: Michelle Blake

Lecture Hall B

Deliver new services at research libraries in post-pandemic times
Shali Zhang (Auburn University)

Pushing CPUT Libraries beyond the library walls
Joanne Arendse (Cape Peninsula University of Technology) and Lorette Jacobs (University of South Africa)

From scratch to launch; Leveraging University of Miami Libraries' Research Information Management System to cultivate university-wide partnerships and support faculty research dissemination and impact
Kineret Ben-Knaan (University of Miami Libraries), Elizabeth Gushee (University of Miami Libraries) and Angela C Clark (University of Miami Libraries)

12:00 - 13:00	Lunch	Mezzanine Dining Area

13:00 - 13:30	**Special Interest Group (SIG) Updates** *Led by Ujala Satgoor*	Lecture Hall A

13:30 - 15:00	**Strategic Planning | AUS Library Tour** *Facilitator: Anna Walek*	Lecture Hall A

15:00 - 15:15	Afternoon Break	Rotunda

15:15 - 16:30

6 - IMPACT & SURFACING RESEARCH
Chair: Gerda Winkler

Lecture Hall A

Two places turn into one learning space. Transformation and research processes of content-related spatial design – the cooperation between the university library and the EduSpace learning workshop at the Free University of Bozen-Bolzano
Ulrike Stadler-Altmann (Free University of Bozen-Bolzano) and Eva-Elisabeth Moser (Free University of Bozen-Bolzano)

Transformative Agreements: Communicating Next Phase of Library Collections
Julia Gelfand (University of California, Irvine) and Mitchell Brown (University of California, Irvine)

Academic librarians as change catalysts in Open Science: Time to speak up
Mohamed Boufarss (House of Wisdom)

6 - DEVELOPING CAPABLE CITIZENS
Chair: JK Vijayakumar

Lecture Hall B

Leading the way: University libraries advancing Sustainable Development Goals
Modiehi Rammutloa (University of South Africa) and Lorette Jacobs (University of South Africa)

THURSDAY, 16 MARCH

American University of Sharjah

	Higher Education Institutions' contribution to the SDGs *Sangeeta Narang (All India Institute of Medical Sciences)* **SDGs and the academic library: Moving beyond bibliometric analysis** *Ann Campbell (Digital Science), Ben McLeish (Digital Science) and Katja Zotz-Wilson (Digital Science)*	Lecture Hall B
16:30 - 17:00	**Keynote: Her Excellency Sheikha Bodour** *Introduced by Kara Jones*	Lecture Hall A
17:00 - 17:30	**Closing Remarks** *Led by Anna Walek*	Lecture Hall A
17:30 - 18:30	Farewell Reception	AUS Library Plaza

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Directions

The IATUL2023 Conference will take place in two locations: Zayed University Dubai Conference Centre and the Main Building of the American University of Sharjah.

Bus transfers between the following hotels will be provided free of charge:
- Le Meridien Hotel and Conference Centre, Dubai
- Aloft Airport Hotel, Dubai
- Le Meridien Fairway Hotel, Dubai

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